**Hospital discharge**

*Template email*

Adapt the following email to encourage local people to share their experiences of hospital discharge.

**Email 1**

**Have you been in hospital recently? Tell us your views**

During the coronavirus pandemic the usual processes hospitals follow to discharge you from their care changed to help free up beds.

While these changes have successfully got people out of hospital and helped the NHS manage the demand created by coronavirus, we want to know what this has meant for you.

To find out more about people’s experiences of health and care during COVID-19, we recently launched our campaign #BecauseWeAllCare to encourage people to share their experiences of health and social care services in [insert location].

By telling us about your experiences of leaving hospital we can help services in [insert location] improve the care they provide now, and in the future.

Share your views today in our short, confidential survey.

**Share your experience  
[**<https://www.healthwatch.co.uk/tell-us-about-your-experience-leaving-hospital-during-covid-19-pandemic>**]**

If you or family have not recently been in hospital, please share this email with your friends, neighbours and networks so we can hear from more people about their experiences of care.