Collaboration Domain

Collaboration and partnership working are important ways for Healthwatch organisations to improve health and care. Working collaboratively can achieve things that we can't achieve by working alone. By collaborating with selected partners, we can deepen our understanding of local experiences of health and social care and maximise our influence. Collaborating with partners working directly with local communities can help us have a more significant impact.

Selecting and Working with Partners

Q1.1 To what extent are you effective in your approach to collaboration and have the partnerships with the Statutory Sector that you need to reach your goals whilst maintaining your independence.

* Absolutely
* For the most part
* Somewhat
* Only a little
* No, not at all

Q1.2 Tell us more about your approach to collaborative working with Statutory sector partners. Please include any relevant links which evidence your work in this area.

Q.1.3 Please tell us how your work with statutory partners includes holding to account locally on the Public Sector Equality Duty? Please include any relevant links which evidence your work in this area.

Q1.4 Please tick all boxes relevant to your organisation

* We support collaboration between LHW and Integrated Care System partners by sharing insight relevant to ICS decision making
* We are Involved in local consultation/ engagement initiatives and advising a public authority on how they can demonstrate compliance with the PSED
* We have evidence of holding commissioners and providers to account and challenging the quality of EIA or other methods used
* When developing our relationships with statutory stakeholders we are careful to informally or formally define our roles and discuss how to address any challenges.
* We share our evidence and other intelligence with CQC when and where relevant to inform their activities

Q 1.5 Please record plans for future actions in this area and think about what and who you need to help you.

Q2.1 To what extent are you effective in your approach to collaboration and have the right partnerships with Voluntary and Community Sector Partners to reach your goals.

* Absolutely
* For the most part
* Somewhat
* Only a little
* No, not at all

Q2.2 Tell us more about your approach to collaborative working with voluntary and community sector partners. Please include any relevant links which evidence your work in this area.

Q2.3 Please tick all boxes relevant to your organisation

* We develop relationships and collaborate with voluntary organisations and community groups
* We have a stakeholder engagement plan
* We regularly undertake stakeholder analysis which includes consideration of equality, diversity and inclusion to decide who to work with
* We have identified partners to help us deliver our strategy and business/work plan.
* We work with partners who reach out to different groups with protected characteristics to enhance our profile and effectives in reaching different marginalised communities
* When developing our relationships with stakeholders we are careful to informally or formally define our roles and discuss how to address any challenges.
* We manage reputational risks within our relationships (e.g. to independence)

Q 2.4 Please record plans for future actions in this area and think about what and who you need to help you.

Q 3.1 To what extent is your collaboration with other local Healthwatch effective?

* Very effective
* For the most part
* Somewhat
* Only a little
* Not at all effective

Q3.2 Please tell us more about how you have/are collaborating with other local Healthwatch. Please include any relevant links which evidence your work in this area.

Q3.3 Please tick all that apply to your organisation

* We set joint priorities and work with other Healthwatch particularly where we have commonality (e.g. within ICS, or shared provider trust or common thematic issues)
* We understand our collective impact.
* We meet regularly with other LHW (including at a board level) to discuss and agree collaborative action
* We have Partnership agreements with other Healthwatch within our Integrated Care System
* We have received resources to support joint working with other local Healthwatch
* We have a signed working agreement/MOU with other local Healthwatch
* Where there are challenges in collaboration, we have an agreed way of escalating and resolving issues.
* We share good practice with the network and draw on the skills and experience of other LHW

Q3.4 Please record plans for future actions in this area and think about what and who you need to help you.

Q4.1 To what extent are you effective in meeting your statutory obligations to Healthwatch England

* Yes absolutely
* For the most part
* Somewhat
* Only a little
* No, it's all a bit vague

Q4.2 Please tell us about how you ensure you are meeting your statutory obligations in relation to Healthwatch England and the Care Quality Commission. Please include links to relevant documents.

Q4.3 Please tick all boxes which are applicable

* We play an active role in the Healthwatch network, learning from and sharing good practice and impact
* We have effective methods of sharing information and collaborating with Healthwatch England
* We share signposting/advice data with Healthwatch England, using the minimum viable taxonomy
* We attend Healthwatch England training, development and information workshops
* We contribute to Healthwatch England national initiatives when this adds value locally as well as nationally
* We have expressed interest in a HWE-funded/HWE-brokered opportunity in the last 12 months

Q4.4 Please record plans for future actions in this area and think about what and who you need to help you.