**Enter and View training**

**Elfwood Park case study (classroom session)**

As part of the yearly work programme, your Healthwatch has planned several Enter and View visits to local older people’s care homes. The reason for the visits is to find out what services and quality of care are being provided locally.

You are due to visit Elfwood Park, a large care home, at 10am this Friday.

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| A bedroom with a bed and a dresser  Description automatically generated | The main building has 87 (single and double) rooms with private bathrooms, two sharedlounges, five large, shared bathrooms, a dining room, and a conservatory. |
| A plate with a fork and knife  Description automatically generated | Residents also have access to an onsite restaurant which is open to residents and the public every lunch time. |
| A person in a blue shirt and tie  Description automatically generated | There is a building for office workers and staff meetings. |
| A lawnmower in a backyard  Description automatically generated | There are several storage buildings and a shared garden which the residents enjoy. |