**Enter and View training**

**The Nolan Principles**

**All Healthwatch organisations work within a set of guides known as ‘The Nolan Principles’. These can also be known as the ‘Seven Principles of Public Life’:**

|  |  |  |
| --- | --- | --- |
| 1 | **A group of people sitting on a couch  Description automatically generated** | **Selflessness**  Acting only in the interest of the public and not to gain any benefit for yourself, family, or friends. |
| 2 | **A person holding her hands to her ears  Description automatically generated** | **Integrity**  Not being put under any pressure by people outside of Healthwatch or other organisations that might want to influence Healthwatch in any way. |
| 3 | A person holding a sign  Description automatically generated | **Objectivity**  Making decisions based on proof. |
| 4 | A hand reaching for a blue cylinder  Description automatically generated | **Accountability**  Being responsible and answerable for your own decisions and actions. |
| 5 | A person holding her finger to her mouth  Description automatically generated | **Openness**  Being open about your decisions and actions and able to give reasons for them.  Only keeping information private when it’s in the public’s interest to do so. |
| 6 | Close-up of hands shaking  Description automatically generated | **Honesty**  Stating any personal interest you have and taking steps to sort conflicts in a way that protects the public’s interest. |
| 7 | A blue person standing in a crowd of people  Description automatically generated | **Leadership**  Supporting these ideas by leading by example. |