

Shaping Sheffield: Prevention, Wellbeing and Great Care Together

Laura Cook: Healthwatch Sheffield

Jane Ginniver: Sheffield Accountable Care Partnership



On your tables:

- How mature are cross-sector partnership arrangements across health and care in your area?
- What collaborative work are you already doing?
- What are the pros and cons of collaborative working?

What is the Accountable Care Partnership (ACP)?



Informal partnership of 7 organisations working across health and social care in Sheffield



One shared purpose: to achieve *'prevention, wellbeing and great care together'*

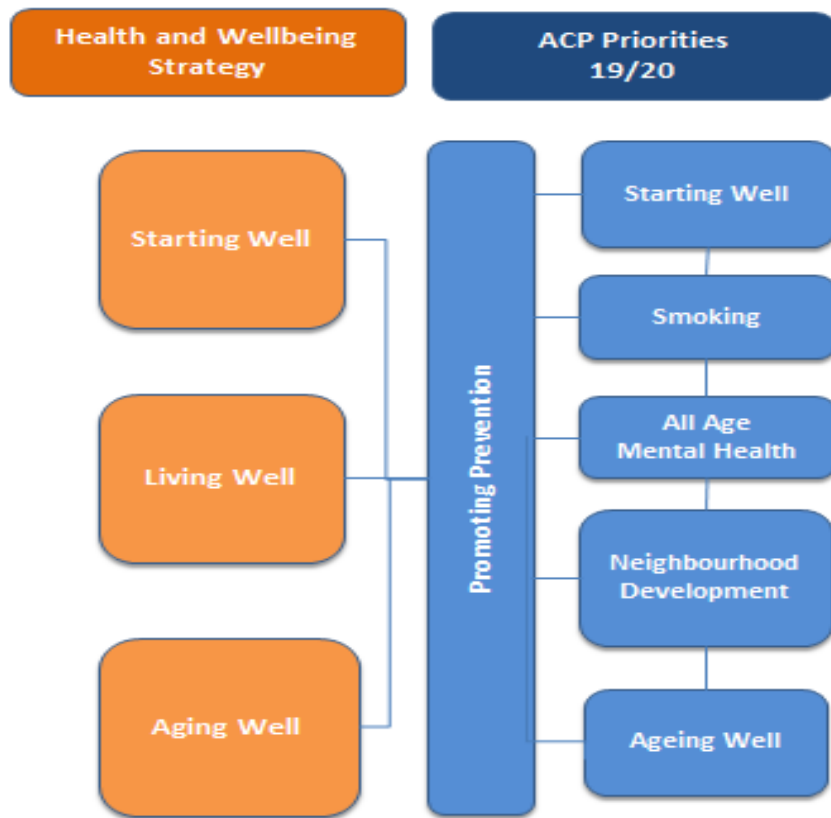


Focuses on priorities that require cross-sector involvement, which can not be addressed by individual organisations working independently

Shaping Sheffield

- Shaping Sheffield is the **ACP's delivery plan** developed earlier this year through widespread staff and public consultation
- It outlines the ACP's priorities, values and intended outputs
- Includes a statement of an approach to public engagement, written by Healthwatch Sheffield





ACP Priorities

- Link with the city's Health and Wellbeing strategy
- A range of workstreams contribute towards these priorities
- There are an additional 3 'enabling' workstreams:
 - Digital
 - Payment Reform
 - Workforce and OD

Why work with the ACP?

Potential Challenges

Backfilling a post within a small team:

- Recruitment can be costly in terms of resources
- Could be difficult to attract and find a suitable candidate

Having an impact within the life of a short contract

Managing conflict of interest

Potential Benefits

Help to achieve strategic aims for 2018 -2020:

- Support local people to have their say
- Bring voice and influence to existing health & care commissioners and providers as well as **emerging local partnerships**
- **Build capability and capacity**

Keep apace with increasing focus on cross-sector integrated working and population health

Forming a Delivery Plan

ACP Requirements

To develop an approach to public and service user engagement which:

- **Is owned and co-designed with ACP partners and informed by best practice**
- **Connects into the voluntary and community sector**
- **Gains representative voice and voice from vulnerable people and those whose views are usually less well understood or under-represented**
- **Involves a more intensive approach to specific priorities e.g. Increased presence and influence of older patients' voice within the health and social care system**

Patient and Public Input

Workshops to raise awareness of the ACP, recruit people for ongoing user groups and develop an approach to delivering the contract

OVERARCHING AIM

Patients, their families and carers to have increased voice and influence so that their health, wellbeing and experiences of care and support are improved

MAIN AIMS

Ensure that the views and experiences of local people consistently influence the design, delivery & commissioning of health, care and wellbeing services in Sheffield

Build capability and capacity within the health and care system, and develop improved mechanisms to effectively engage with people

Increase the voice and influence of groups of people who find it hardest to have their say

OBJECTIVES

1. Work with patients, carers, the public and ACP partners to develop a coordinated approach to sustainable, meaningful engagement which can be embedded across the ACP

2. Support those who find it hardest to have their say to be heard

3. Enable older people, their families and carers to have increased voice and influence within the health and care system

4. Support the ACP priority workstreams to effectively involve local people in shaping service design, delivery and decision making

5. Identify enablers and barriers to people keeping healthy and well

Enablers

- Improving Accountable Care Forum
- Workstream Champions
- Older People Engagement Steering Group
- Links with community groups

Work to date

Mini-projects with less well heard groups

- Broomgrove Nursing Home residents
- Ben's Centre clients (substance misuse)
- Looked After Children

Older people engagement

- Interviews with older people who have had/are having hospital stays
- 151 'I statement' surveys
- Older People Engagement Steering Group

Workstream support

- Improving Accountable Care Forum
- Young Healthwatch
- Involvement Assurance Framework

Health & Wellbeing

- 80 Surveys completed across 7 venues
- Focus group in partnership with Chinese Community Centre
- Older people interview questions

Developing a new approach to engagement

- Ongoing capture of learning
- Multi-stakeholder workshop to develop strategy (2nd October)

How could this approach be adapted to apply to other areas?



What would
the **main**
challenges be?

Pick 2
challenges to
address

People & Relationships

Geography

Organisational barriers

Other

How would
you address
these
challenges?

Identify key actions

Questions
Please



Thank you

Laura Cook

Sheffield ACP Patient & Public Engagement Lead

01142 536688 /0114 2536646

l.cook@healthwatchsheffield.co.uk

Jane Ginniver

Joint Interim Director, Sheffield ACP

Jane.Ginniver@nhs.net